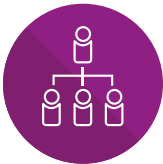




## SIPSWITCH FEATURES

**SIP Trunks** provide the functionality of ISDN but delivered over modern IP networks, connecting your customers to our leading national network. We provide a highly flexible and cost-effective alternative to ISDN or PSTN lines for inbound and outbound voice calls. We offer packages for use with our **NetSwitch** connectivity products. Giving the best quality voice into our network.

- + **Business Continuity:** if your customers have to be temporarily relocated due to unexpected events, this can be resolved instantly and cost effectively with SIP trunking to keep their business working.
- + **Efficiency Savings:** For Multi-Site Businesses, SIP trunking can provide the opportunity for line rationalisation and reduced maintenance costs while retaining control of phone systems and the numbers associated with the business.
- + **Resilience:** SIP trunking provides a business-grade telephony service to cope with any situation and provide resilience for telephony needs. Whether your requirements are simply to load balance calls between sites during peak hours or for your customers to continue as normal during an emergency, SIP trunking can deliver the telephony solutions for your customers' business.



**ONLINE ACCOUNT MANAGER**  
Manage it all online in one easy place



**MULTI LOCATIONS**  
Connect your offices across the globe



**CALL RECORDING**  
Record and archive all inbound or outbound calls



**DID/DDI**  
Number Handling for UK and International destinations



**UNIFIED VOICEMAIL**  
Pick up all your voicemail from any device, anywhere



**TIME OF DAY ROUTING**  
Routes calls to different locations based on the time of day when a call is made



**AUTO ATTENDANT**  
Handle calls professionally and efficiently



**QUEUES**  
Effective & professional management for your incoming calls



**STATS**  
Call history and live caller information to actively monitor your call traffic



**GREETINGS**  
Customise the introduction to your business