

LAKE COUNTRY HEALTH & REHABILITATION

7/16/2017

To whom it may concern...

Since taking over the Human Resources position here at Lake Country, Nicki and the staff at Paramount Healthcare Training Institute have been extremely helpful to Lake Country Health and Rehab and the other Fortis Companies that have used them as a resource.

Not only have they trained our new CNA's, but they were present and direct during the whole process. The staff that I have sent to the class have completed the course and passed their state test with flying colors. I have no doubts that the students they have trained are completely competent and more than capable of giving our residents here the best possible care.

Nicki was more than willing to go the extra mile for me during my orientation into this position. She accepted students on short notice, and kept me up to date on their progress during the course. Not only that, but she made herself available for me to come and tour the building and check in on my students for a surprise visit. My students had nothing but good things to say about Nicki and their instructor, Marcus.

We plan on continuing our relationship with Nicki and the school, and we are even working on a contract with them for recruiting as well. We are very pleased with all the help they have given us, and I am positive you will have the same success.

Regards,



Heather Ward | Human Resources Manager

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