



Automotive Industry Development Centre Eastern Cape SOCLtd
Your partner in becoming globally competitive

QUALITY POLICY

VISION

The AIDC vision is to be the industry and government's institutional mechanism focussing on effective project delivery in support of the industrial policy and other strategic initiatives within the advanced manufacturing sector.

MISSION

- *To grow the South African automotive industry's global competitiveness.*
- *To support the Government's automotive-related objectives.*
- *To contribute to the Government and industry's goals of continuous growth & sustainable job creation.*
- *To support the shareholders' macro plan, the shareholders primary objectives are to plan, finance, co-ordinate & facilitate economic development priorities for the people of the Eastern Cape.*

QUALITY OBJECTIVES

- *Deliver high quality training services that meet or exceed our customers' expectations.*
- *Deliver high quality project management services that meet or exceed our customers' expectations.*
- *Deliver high quality engagements that meet or exceed our stakeholders' expectations.*
- *Create a positive organisational climate for our staff to be empowered and motivated in achieving the organisations goals and objectives.*

COMMITMENT

In order to achieve our vision, mission, goals and objectives, we focus on high quality standards in all aspects of our operations through continually satisfying the expectations of our shareholder and customers.

We are committed to the implementation and maintenance of our Quality Management System in-line with ISO 9001-2015 and;

- *To deliver projects and services that exceeds our shareholder and customers' expectations.*
- *Identify and comply with applicable statutory and regulatory requirements related to the services provided.*
- *To provide a framework for the establishment and review of quality objectives*
- *To review this policy periodically or when there may be any major organisational or legal changes that may impact on the quality of the services delivered.*

CONTINUAL IMPROVEMENT

To continuously improve the effectiveness of the quality management system.

COMMUNICATION

To communicate this policy to all personnel working for the AIDC to the effect that they are made aware of their individual quality obligations.

Mr H. Mahomed
Automotive Industry Development Centre
Chief Executive Officer

Date

28.08.2018