

PATIENT FINANCIAL RESPONSIBILITIES AND OBLIGATIONS

Thank you for choosing Gilbert Medical Center as your health care provider. Your clear understanding of our patient’s financial responsibility is important to our professional relationship. **It is your responsibility to notify our office of any patient information changes (address, name, insurance information, etc).**

Co-pays/Balances: All co-pays and balances are due at time of check-in. If your deductible has not been met you will be required to pay for your visit upfront until your deductible has been satisfied. Failure to pay all amounts due will subject you to collections efforts. Overdue accounts may be assigned to a third party debt collector. We accept cash, check, money orders, Visa, MasterCard, and Discover.

Insurance Claims: In order to properly bill your insurance company, we require that you disclose all insurance information including: primary, secondary, as well as any change of insurance. Failure to provide complete insurance information may result in nonpayment by your insurance, thus you will be responsible for the entire bill.

Returned checks: The charge for a returned check is \$35. This amount plus the amount of the check will be due. You will receive a notice from Checks Inc. regarding your account.

Personal Disclosures: The patient consents to the use and the release of their personal financial records to third party agencies for payment of medical claims.

I have read and understand the above Patient Financial Responsibilities policy and by signing this page I agree to the terms and conditions stated above.

Print Name Signature Date

CONSENT FOR RELEASE OF CONFIDENTIAL INFORMATION

By state law you must be advised that: **The information authorized for release may include records, which may indicate the presence of a communicable or non-communicable disease, which may include, but are not limited to diseases such as Hepatitis, syphilis, gonorrhea, and the human immunodeficiency virus also known as acquired immune deficiency syndrome (AIDS).**

I hereby authorize the physicians and staff of Gilbert Medical Center to release any and all medical records and also consent to having test results mailed for:

Patient’s full name (PRINT) Date of Birth

Social Security No.

Address City State Zip Code

All information is to be released to: _____

I understand this consent can be revoked at any time, except that disclosure is made in good faith has already occurred in reliance on this consent. Gilbert Medical Center, all employees and officers, and attending physicians are released from legal responsibility or liability for the release of the above requested information.

Patient or Legal Representative (Print Name) Signature

If other than patient, provide relationship to patient Date

Medical Home Agreement

This Medical Home Agreement Concept is an AGREEMENT between YOU and YOUR PROVIDER, to focus on meeting ALL of your Healthcare Needs.

As your Medical Home Primary Care Provider (PCP), we agree to:

1. Honor your rights as a patient, and treat you with dignity and respect.
2. We will focus on listening to your concerns, educating you on your health care needs and preventive services.
3. Focus on treating you as a whole person: physically, mentally and emotionally.
4. Focus on providing you with **ongoing, quality** and **safe** medical care, including prevention of future health complications.
5. Work to schedule timely office appointments for your chronic and urgent healthcare needs.
6. Be available to you 24 hours a day, by office appointment, phone calls and/or other electronic communication.
7. Provide you with other healthcare resources when we are absent or unavailable.
8. Provide you with referrals to specialist as deemed **medically** necessary by your PCP.
9. Provide you with treatment, medications, equipment and any other resources deemed **medically** necessary by your PCP.

As a Medical Home Patient, your responsibility is the following:

1. Work with us, as your **PCP**, to meet **all** of your health care needs.
2. Communicate with us about all your healthcare concerns and goals.
3. Report **any** changes related to your health, treatments, medications, etc.
This includes use of **all medications** - prescription, over-the-counter, herbal and street drugs.
This also includes any medical equipment being used or that has been ordered or recommended for use.
4. Call us **before** going to the Emergency Room, unless it is life threatening.
5. Notify us **after** any Emergency Room, Urgent Care Clinic or Hospital visit.
6. Schedule medical appointments in a timely manner, including **follow-up** appointments.
7. Keep appointments as scheduled with us and any appointments scheduled with a specialist.
8. If you cannot keep an appointment call **before** your appointment time to cancel or reschedule the appointment.
9. You may be dismissed from your PCP if you repeatedly miss appointments without notice or do not follow the responsibilities listed in the medical home agreement.

Your Healthcare is a TEAM Approach involving BOTH YOU and YOUR PROVIDER.

Patient or Guardian Signature

Date

Provider Signature

Date

Person Completing Form: _____ | Relation to Child: _____

INFORMATION FOR YOUR CHILD’S DOCTOR

Emotional and physical health go together in children. Parents are often the first to notice a problem with their child’s behavior and/or emotions. You can help your child get the best care possible by answering these questions. Please circle the box that best describes your child. If you do not wish to answer a question, you can leave it blank.

Please circle the answer that best describes your child:

PSC	NEVER	SOME TIMES	OFTEN	Office Use		
				I	A	E
1. Fidgety, unable to sit still	0	1	2			
2. Feels sad, unhappy	0	1	2			
3. Daydreams too much	0	1	2			
4. Refuses to share	0	1	2			
5. Does not understand other people’s feelings	0	1	2			
6. Feels hopeless	0	1	2			
7. Has trouble paying attention	0	1	2			
8. Fights with other children	0	1	2			
9. Is down on himself or herself	0	1	2			
10. Blames others for his or her troubles	0	1	2			
11. Seems to be having less fun	0	1	2			
12. Doesn’t listen to rules	0	1	2			
13. Acts as if driven by a motor	0	1	2			
14. Teases others	0	1	2			
15. Worries a lot	0	1	2			
16. Takes things that don’t belong to him or her	0	1	2			
17. Distracted easily.	0	1	2			

HOW MUCH DO THE PROBLEMS OR DIFFICULTIES YOU CIRCLED ABOVE INTERFERE WITH YOUR CHILD’S EVERYDAY LIFE?

	Not at all	Only a little	A lot	A great deal
18. Do the difficulties you checked above upset or distress your child?	0	1	2	3
19. Do the difficulties you checked above place a burden on you and your family?	0	1	2	3
20. Do the difficulties you checked above interfere with your child’s home life?	0	1	2	3
21. Do the difficulties you checked above interfere with your child’s friendships?	0	1	2	3
22. Do the difficulties you checked above interfere with your child’s activities?	0	1	2	3
23. Do the difficulties you checked above interfere with school or learning?	0	1	2	3
24. Do you think your child might have a problem with alcohol or drugs?			YES	NO
25. Is your child in counseling or seeing a mental health professional?			YES	NO
26. Does your child have an IEP (Individualized Educational Plan) at school?			YES	NO
27. Are there problems or concerns about your child, yourself or your family that you would like to talk about privately with your doctor?			YES	NO

The comprehensive screening tools were developed as a way to provide a quick measure of mental health and substance abuse issues in the primary care setting. Areas covered: substance abuse, depression, anxiety and familial relations. The backside of the forms allow for fast documentation for the medical record. The scoring instructions below correspond with the appropriate sections on each of the tools.

Pediatric Behavioral Health Screener

PSC – Pediatric Symptom Checklist

Transfer parents responses to the white boxes in scoring grid on right side of the page. Sum the columns to create scores for scale scores. Sum these scores to create total score.

I (Internalizing symptoms – anxiety and depression)	≥ 5 positive
A (Attention – ADHD)	≥ 7 positive
E (Externalizing symptoms – disruptive behavior)	≥ 7 positive
Total Score	≥ 15 positive

Functional Impairment

For items 18-23, any item ≥ 2 represents functional impairment and warrants further assessment.

Conversation Starter Questions

Items 24-26 are open-ended questions, included as conversation starters between the physician and the patient regarding any mental health and/or substance abuse concerns.

Item 27 is included in the event that there are issues the patient may be concerned with, which have not been covered by other questions.

Screening Instructions

1. Client (or guardian for children) completes the screening tool as part of their regular visit paperwork.
2. PCP and/or office staff calculates the score.
3. If screen is positive, PCP will discuss results with member and refer for a full assessment if needed.
4. PCP completes documentation side of the tool to place in the medical record.
5. PCP's office bills procedure code – 96160 – in addition to their E & M code.

Child's Name: _____

Screening Date: _____

Screening Results

Patient's Pediatric Symptom Checklist was

- Negative
- Positive for
 - Internalizing symptoms
 - Externalizing symptoms
 - Attention symptoms
 - Overall symptoms

Symptoms endorsed on patient's Pediatric Symptom Checklist

- Do not result in functional impairment
- Result in functional impairment for:
 - Child
 - Family
 - Child activities
 - Child's home life
 - Child's friendships
 - Child's school or learning
- Caregiver has concern for patient's use of alcohol or drugs:
 - No
 - Yes
- Caregiver had other concerns:
 - No
 - Yes – Concern was _____

Patient currently followed by a mental health provider:

- No
- Yes – Provider is _____

Patient currently on an Individualized Education Plan at school

- No
- Yes – Reason for IEP: _____

Screening Summary

Patient's overall screen was:

- Negative
- Positive, but patient is already followed by a mental health provider
- Positive and warrants further monitoring
- Positive and warrants further assessment

Intervention

- Reviewed screening results with patient/family
- Discussed with patient/family impact of screening results on patient's health & need for:
 - Continued monitoring of patient's symptoms
 - Further assessment by a behavioral health provider
 - Family to follow up with patient's current mental health provider
 - Family to follow up with patient's school personnel
- If ADHD is considered, then will further assess for ADHD with Vanderbilt Assessment Protocol
- Patient/family given copy of screening results

Referral

- No referral made at this time
- Referred patient to in-house Behavioral Health/Pediatric Psychology service for further assessment and treatment recommendations
- Referred patients to _____
- Patient/family has appointment _____
- Patient/family given contact number 1-800-652-2010 to call for assistance with locating a behavioral health provider to conduct further assessment.

Comments: _____

PEDIATRICS NEW PATIENT QUESTIONNAIRE

Patient Name _____ Age _____ Sex _____ Patient Date of Birth _____

Mother's Name _____ Age _____ Father's Name _____ Age _____

Siblings' Names _____

Family History

Are the child's parents both in good health? Yes No

Check any diseases that the child's parents, grandparents, brothers, sisters, aunts, or uncles have had:

- | | | |
|--|--|---|
| <input type="checkbox"/> Asthma | <input type="checkbox"/> Allergies | <input type="checkbox"/> Diabetes |
| <input type="checkbox"/> High Blood Pressure | <input type="checkbox"/> Heart disease before age 50 | <input type="checkbox"/> High Cholesterol |
| <input type="checkbox"/> Seizures | <input type="checkbox"/> Cancer | <input type="checkbox"/> Tuberculosis |
| <input type="checkbox"/> Kidney Stones | <input type="checkbox"/> Sudden unexplained death | <input type="checkbox"/> Mental Illness |

List any other significant chronic illnesses in the family: _____

Is there a smoker in the household? Yes No

Do both parents live at home? Yes No If "No", with whom does the patient live? _____

Pregnancy and Birth

Mother's age at child's birth _____

Did mother have an illness during pregnancy? Yes No List illness: _____

Did mother take medications other than vitamins? Yes No List: _____

Was the baby premature? Yes No If "Yes", the baby was born at _____ weeks.

Child's birth weight _____ What type of delivery? Vaginal C-section

Did the baby have trouble while in the hospital? Yes No

If "Yes", what kind of trouble? _____

Past Medical History (these questions refer to the child)

Any allergic reactions to medications, foods, insect bites or stings? Yes No

If "Yes", which ones? _____

Reactions to immunizations? Yes No Which ones? _____

Hospitalizations? Yes No Why, what age? _____

Surgeries? Yes No What kind, at what age? _____

Serious Injuries Yes No What kind, what age? _____

Medications taken regularly? Yes No Which ones? _____

Check any medical problems your child has had:

- | | | | |
|------------------------------------|--|---|---|
| <input type="checkbox"/> Asthma | <input type="checkbox"/> Frequent Ear Infections | <input type="checkbox"/> Frequent Strep Throat | <input type="checkbox"/> Constipation |
| <input type="checkbox"/> Pneumonia | <input type="checkbox"/> Vision/Hearing problems | <input type="checkbox"/> Urinary Tract Infections | <input type="checkbox"/> Heart Problems |
| <input type="checkbox"/> Seizures | <input type="checkbox"/> Allergies | <input type="checkbox"/> Anemia | |

List any other medical problem your child has that is not listed: _____