



Give your business access to a market leading, feature rich, VoIP business phone system

We offer highly customisable cloud based VoIP solutions to suit customers of all sizes. Our user friendly web portal and resilient VoIP platform gives you a phone system you can truly rely on. Seamless upgrades and continual development of our VoIP services future-proof your phone system, providing you with a professional system that can grow with your business, increasing the value of your investment.



USER-FRIENDLY
WEB PORTAL



FREE CALLS
BETWEEN SITES



WORK FROM
ANYWHERE



GROWS WITH
YOUR BUSINESS



FEATURE
RICH



DISASTER
RECOVERY

Never miss another call with 'ring everywhere'

Using Hosted VoIP you can give your customers one number, safe in the knowledge that they can contact you, no matter where you are. The system can be configured to simultaneously ring multiple numbers including mobiles, allowing calls to be answered when in the office or whilst on the move.

Predicable monthly costs

Our services are provided for a set monthly charge inclusive of everything needed to ensure a reliable, stable and continuous service. Companies no longer need to invest in a traditional PBX system and pay for support, maintenance and features that are never used.

Transparent pricing, unrivalled flexibility

With xoomtalk you will only ever pay for what you use, with the option to add or remove users and features in line with your business' needs. This allows us to create a fully tailored system that fits your business perfectly.

Gain a competitive edge

Two ways to improve business profitability are to increase sales or decrease expenditure. With xoomtalk your business can lower its monthly bills whilst increasing responsiveness and providing a better customer experience.

Improve customer response with call queues

Our call queues feature allows in-depth reporting on the number of calls received, when they were answered and by whom. You can easily view any missed calls allowing you to call back prospective customers and not lose out on any business.



'Auto Attendant' is in the office, even if you aren't

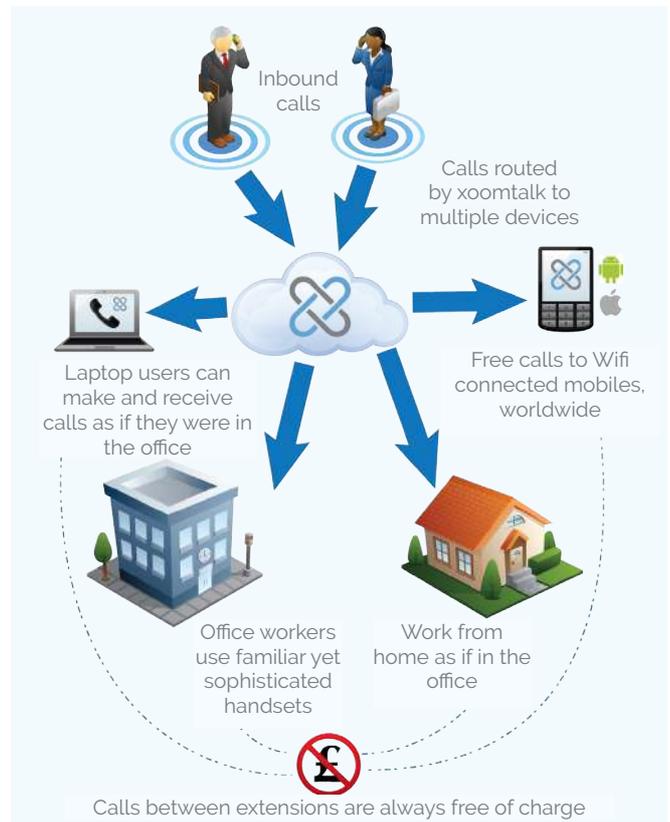
To businesses of all sizes, the ability to project an established image has never been more important. Using our Auto Attendant (IVR) you can do just that, without breaking the bank. Customers can be presented with a voice menu which directs calls to the relevant person, group of people or voicemail, ensuring they get through to the right person every time.

Familiar user experience

Although xoomtalk Hosted VoIP is a modern communication system, users are still presented with the familiar telephone handsets to which they are accustomed, and which operate exactly as they expect.

Improve call management

We offer a number of options to help improve your call handling and provide a better customer experience. Calls can be routed based on a range of factors such as time of day or incoming number. For example, calls from important customers can be prioritised, and features such as voicemail-to-email mean that you need never miss another important message again, no matter where you are.



Why Choose xoomtalk?



Work from anywhere



Increase customer satisfaction



Improve communications



Dedicated help desk



Clear, direct advice



Business only provider

Key Features

- Call recording and live listening
- Unified messaging (voicemail to email)
- Powerful "auto attendant" voice menu system
- Advanced conferencing features
- Inbound international numbers
- Memorable 08xx and Local numbers
- Powerful & intelligent call routing
- Advanced call reporting and statistics
- Full Microsoft Outlook, browser and CRM integration
- Powerful 'REST' based API
- Reliable SIP Trunks
- Cost effective Disaster Recovery

Work from anywhere

Remote workers can now be just as effective as their office based counterparts. Our systems allow multiple locations and phones to ring whenever your number is called meaning workers based anywhere can take calls. These could be mobiles, home phones or office phones. It is also possible to transfer calls between these for free; improving communication whilst lowering your ongoing costs.

Friendly web portal

Every aspect of your system is accessible from any Internet connected device through our user friendly secure web portal, allowing you to make changes whenever needed,

Moving to xoomtalk is easy

We realise that your time is precious, this is why we make your move to xoomtalk as smooth as possible by managing it all for you. There is no need to change your telephone number when moving to xoomtalk, meaning that you can be up and running in a matter of days, with no downtime whatsoever.