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### **Estimated Time to Completion (ETC)**

Forecasting job completion dates in custom precast concrete is especially difficult. This is due to the inherent nature of creating unique products and wide spectrum of offerings custom precast encompasses. ETC's are a combination of approximated production time, cure time, position in production cue(s), and an educated guess by experienced staff member. We continue to monitor production times and adjust our system to better deliver this information more accurately to our customers.

Some extenuating factors that can delay order completion dates:

- Weather
- Equipment malfunction
- Holidays
- Staff fluctuation
- Supplier deliverability and/or product availability
- Missing information required for production

ETC's are only estimates and not guarantees. We do everything we can to meet customer needs but **do not** guarantee any timeline, deadline, or delivery date. It is our mission to deliver high quality precast products in a timely manner that meets or exceeds customer expectations.